



# Warranty Claim Form

ChromeGuard Warranty Certificate (Document 2008) | section 7  
Form WTY-C1 | Version 1.1 | October 2026

Notify ChromeGuard within 3 days of first identifying the issue.

Email this form, with photos or video of the issue, to [warranty@chromeguard.com](mailto:warranty@chromeguard.com). Fields marked \* are required.

## Claimant

|                      |                           |                      |
|----------------------|---------------------------|----------------------|
| Name *               | Company *                 | Role                 |
| <input type="text"/> | <input type="text"/>      | <input type="text"/> |
| Email *              | Phone * with country code | Mine site *          |
| <input type="text"/> | <input type="text"/>      | <input type="text"/> |

## The Product

Is the product registered for warranty? \* (tick one)  
☐ Yes ☐ No ☐ Not sure

Kit serial number(s) marked on each guard; leave blank if not serialised  Build reference if known

Kit part number (SKU) \*  PO or invoice reference if no serial  Install date \* DD/MM/YYYY  Hours in service if known

Machine make and model \*  OEM serial number \*  Asset or fleet number

## The Issue

Date issue first identified \* DD/MM/YYYY  Machine hours at that date  Product still in service? yes / no

Description of the issue \*

Operating conditions material, duty, anything unusual around the time of the issue

## Attached to This Email

Evidence (tick all that apply)  
☐ Photos or video of the issue ☐ Photo of the hour meter ☐ Proof of purchase (if unregistered)

By submitting this claim, I confirm the product, and any other equipment that may have influenced the issue, will be made available for inspection by ChromeGuard or its representative. If ChromeGuard asks for the product to be returned for assessment, ChromeGuard arranges and pays for that return. Claims are assessed under the ChromeGuard Warranty Certificate (Document 2008), including its exclusions and costs provisions. The end user removes the product and prepares it for collection, and pays ChromeGuard's reasonable inspection costs if the claim is not accepted.

|                      |                      |                      |
|----------------------|----------------------|----------------------|
| Name *               | Date *               | Signature            |
| <input type="text"/> | <input type="text"/> | <input type="text"/> |

Send the completed form to [warranty@chromeguard.com](mailto:warranty@chromeguard.com), copied to your ChromeGuard representative.

ChromeGuard Pty Ltd | ABN 53 636 074 390 | 21 Wicks Street, Bayswater WA 6053, Australia | [chromeguard.com.au/warranty](http://chromeguard.com.au/warranty)